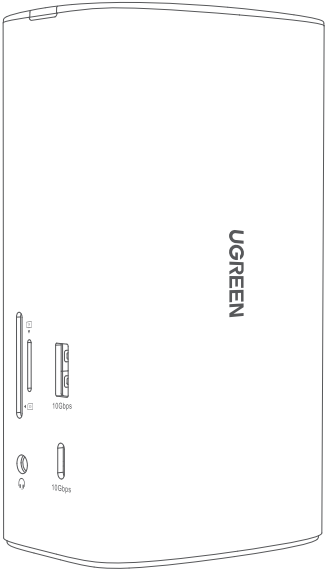
UGREEN

USB-C Multifunction Docking Station Pro

Model: CM555 | P/N: 90325



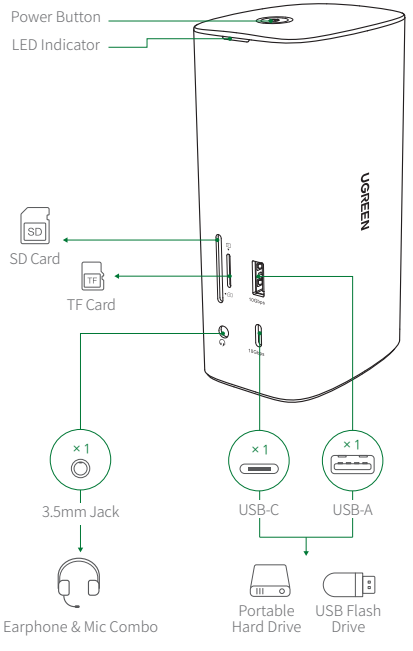
The Adopted Trademarks HDMI, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

Package Contents

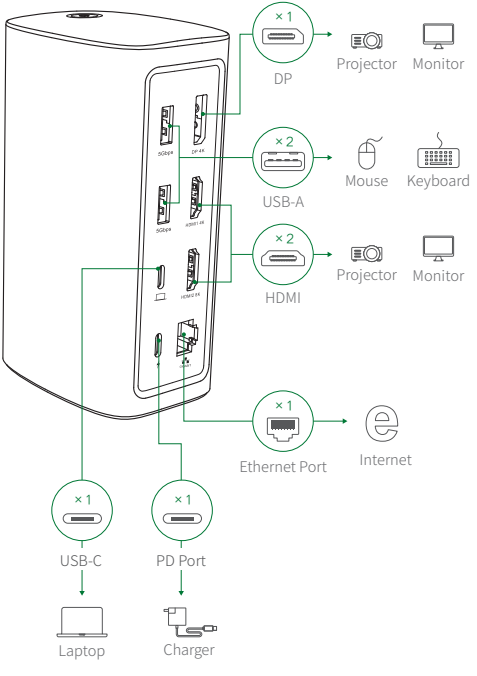
1×USB-C Multifunction Docking Station Pro
1×USB-C Cable 1m
1×CD Driver
1×User Manual

Connection

Front View:



Back View:



Setup

1. Please install the DisplayLink driver first before connecting the dock to your laptop. There are several ways to download it:
(1) Check your system edition, then install or update the corresponding driver from: https://www.mediafire.com/file/ep4rdl5ztg7912h/90325.rar/file
(2) CD driver

Note: If you have any problems during the driver installation, please feel free to contact us through Amazon.

2. Connect your laptop to the USB-C port < > of the dock with the included USB-C cable.
3. Connect your peripherals to your laptop, however when connecting to high-power devices, please connect an external power supply to the PD port < > to ensure stable data transmission.

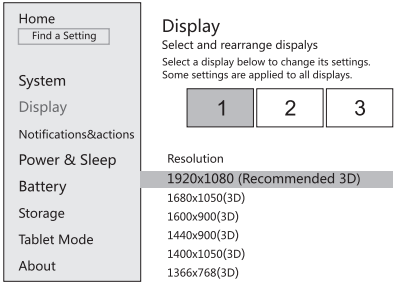
Note: Short press the power button to turn off the dock, at this point, other ports will stop working, however, the PD port < > will still provide power to your laptop.

OS Compatibility (Partial)

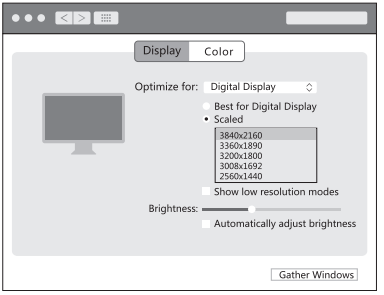
	Supported Operating Systems	Unsupported Operating Systems
Windows	Windows 11	Windows 2000 (SP1 to SP4) or earlier Windows OSes
	Windows 10	Windows 2003 Server
macOS	macOS Monterey (version 12)	13-inch MacBook Pro with M2 Chip
	macOS Big Sur (version 11)	——
……	……	……
Please refer to the [OS Compatibility] or confirm it with our customer service.		

Resolution Setting for Windows 10 & macOS

Right Click Desktop > "Display Setting"

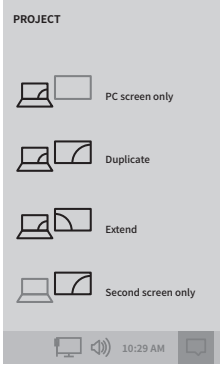


Apple Icon > "System Preferences" > "Displays"

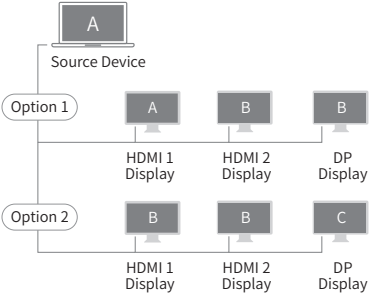


Graphics Settings for Windows 10

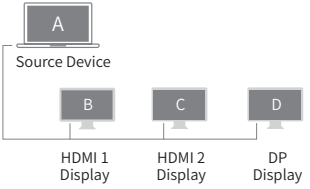
Click the" " + " P " simultaneously to select the display mode.



① Duplicate Mode



② Extend Mode

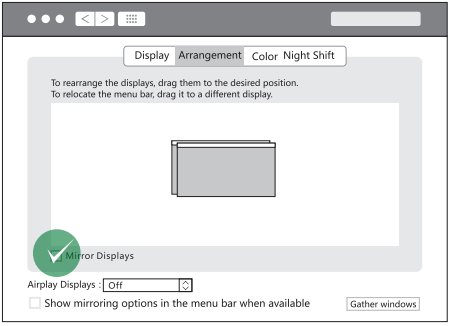


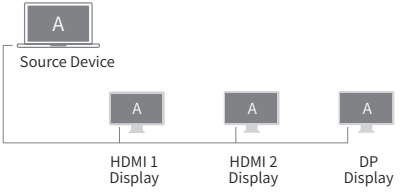
Notes: Not support the "ABBB" or "AAAA" display mode.

Graphics Settings for macOS

Mirror Mode

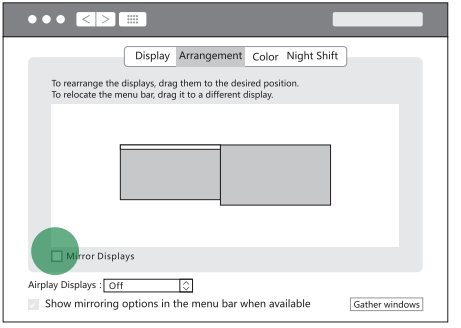
Click the Apple Icon " " > "System Preferences">"Displays" > check the "Mirror Displays" option

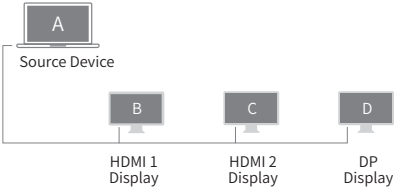




Extend Mode

Click the Apple Icon " " > "System Preferences" > "Displays" > cancel the "Mirror Displays" option





FAQ

Display Issues

1. Why do I have no display when connecting to the HDMI/DP port?

1) Check which video port is not outputting the image.
   If it is HDMI 8K, please check whether your laptop's USB-C port supports video output.
   If it is HDMI 4K/DP port, please check whether the driver has been installed.
2) Please make sure the HDMI or DP cable meet the requirements and the connection between the devices is solid.
3) Adjust the display resolution, as the monitor may support lower resolutions than what the dock can support.
4) Ensure to select the correct input signal source on your monitor, as some devices need to manually adjust.
5) Restart your computers.
6) Try another monitor to check whether the display is normal.

2. Can I connect the HDMI 1 4K, HDMI 2 8K, and DP port simultaneously? What's the maximum resolution?
Yes. As shown in the table below:

Systems	Display	HDMI 2	HDMI 1/DP
Windows	Single display	8K@30Hz Max.	4K@60Hz Max.
	Multiple displays (Same contents)	4K@60Hz Max.	
	Multiple displays (Different contents)	8K@30Hz Max.	4K@60Hz Max.
macOS	Single/Multiple displays	4K@60Hz Max.	

3. The monitor displays correctly after a black screen when plugging and unplugging the dock, is it normal?
Yes. The monitor will display images after the EDID reading. This usually takes about 10s.

Audio Issues

1. What functions does the 3.5mm audio port support?
Please refer to the table below:

Systems/ Function Supported	Microphone	Line Control		
	Audio Input/Output	Volume Up/Down	Play/Pause	Previous/Next
Windows	✓	✓	✓	✗
macOS	✓	✓	✓	✗

2. I can't hear any sound, is there any solution?
The computer system would automatically select HDMI or 3.5mm audio port to output an audio signal when attached to the dock. You also can enter the "Sound settings" to select the corresponding output device.

Charging Issues

1. How many devices can this docking station connect or charge?
The detailed information is in the following table:

	4 × USB (A+C) Total Output Power	2.5-inch Hard Drive	Charge Cellphone (5V/1.5A)
With an external PD power supply	15W	2	1
Without an external PD power supply	10W	1	1

2. Why does my laptop fail to power charge when attached to the dock?

1. Make sure the external power supply is connected properly to the PD port < ⚡ > and the laptop is connected correctly to the USB-C port < ▭ >.
2. Make sure the notebook's USB-C port accepts power charging.
3. Disconnect and re-connect the dock cable to your computer.

3. Can I charge the device via the USB-A?

The USB-A port is mainly used for data transmission, and the charging speed will be very slow. Please connect to the PD power supply first if you want to charge your devices.

Specifications

Input		1 × USB-C
Output		2×USB-C, 3×USB-A, 1×3.5mm Audio, SD/TF Card Slot, 1×DP, 2×HDMI, 1×RJ45
USB Port	USB-A	USB 3.2 Gen 2 supports theoretical transfer rate of up to 10Gbps
	2×USB-A	USB 3.2 Gen 1 supports theoretical transfer rate of up to 5Gbps
	USB-C	USB 3.2 Gen 2 supports theoretical transfer rate of up to 10Gbps
Audio	3.5mm Audio	Supports earphone & mic
Card Reading	SD/TF Card Slot	SD 3.0 supports theoretical transfer rate of up to 104MB/s
Video	DP	Supports resolutions of up to 4K@60Hz and backward compatibility
	HDMI 1	Supports resolutions of up to 4K@60Hz and backward compatibility
	HDMI 2	Supports resolutions of up to 8K@30Hz and backward compatibility
Ethernet	RJ45	Auto-negotiation of 10/100/1000Mbps
Power Supply	USB-C	PD3.0, 20V/5A, backward compatibility
Compatible Systems		Windows/macOS

Notices

- For the safety of data, please do not directly disconnect the storage device from this product. Before disconnecting, please safely remove the programme.
- Do not throw or drop the product or subject it to strong physical shock.
- Do not dismantle or fix the product by yourself, please contact UGREEN after-sales service if necessary.
- When not in use for a long time, please carefully store the product to avoid dust and humidity.
- Please keep out of reach of children and pets.

After-sales

Please feel free to contact us on Amazon if you need any support, you can follow the steps below:

1. Sign in to your Amazon account and navigate to "Your Orders".
2. Next to the relevant order, select "Problem with order".
3. Send your messages to us via "Contact seller".